



D A T A B A N K

Consolidated Communications

November 10, 2016

**Re: BRIDGE LETTER**

To our Valued Clients and Partners,

Thank you for your request for information regarding internal controls for DataBank Holdings, Ltd. ("DataBank").

Our SSAE 16 ("SOC 1") Type 2, SOC 2 Type 2, HIPAA Security Compliance Assessment, and PCI DSS Assessment reviews of the controls and relevant considerations of DataBank were conducted by 360 Advanced, Inc. in 2015. The SOC 1 Type 2 examination reviews included tests of operating effectiveness for DataBank:

- Dedicated and Cloud Hosting, Co-Location and Managed Service Solutions Services for the two Lenexa, Kansas data center facilities for the period of January 1, 2015 through December 31, 2015. A SOC 2 Type 1, HIPAA Security Compliance Assessment, and a PCI DSS was also completed for the same locations and services, for an as of date of December 31, 2015;
- Data Center (Co-location) Services for the Eagan, Minnesota data center facility for the period of July 1, 2015 through September 30, 2015. A SOC 2 Type 2 was also completed for the same services and time period. A HIPAA Security Compliance Assessment and PCI DSS Assessment was also completed as of September 30, 2015; and
- Data Center (Co-location) Services for the Dallas and Richardson, Texas facilities, and also the Edina, Minnesota facility, for the period of June 1, 2014 to May 31, 2015. A SOC 2 Type 1, HIPAA Security Compliance Assessment, and a PCI DSS was also completed for the same locations and services, for an as of date of May 31, 2015.

DataBank recognizes the need to maintain an appropriate internal control environment and to report upon the effectiveness of these controls in a timely manner. During the interim period of the prior examinations to the present, DataBank continues to operate within the control environment as described in the SOC 1, SOC 2, HIPAA Security Compliance Assessment, PCI DSS Assessment reports.

While DataBank continues to update and enhance services and technology, there have not been any material changes to the described internal control environment or the specific underlying procedures as stated in the last SOC 1 and SOC 2 examinations.

In closing, DataBank is confident that our prior year SOC, HIPAA, and PCI DSS reports document the effectiveness of the internal controls over our Services. In 2016 DataBank

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is working to bring the SOC examinations under the same services and timeline allowing it to provide (1) SOC 1, type 2, (1) SOC 2, type 2 report which will cover all locations and include the period of November 1, 2015 through October 31, 2016. The scope for the locations for the 2016 reports will include the following:

**Lenexa, Kansas data center facilities (2)** – Cloud, Managed Services, and Co-location;

**Dallas, Texas (1)** - Cloud, Managed Services, and Co-location;

**Edina and Eagan, Minnesota facilities (2)** – Co-location;

**Richardson, Texas (1)** – Co-location.

Our goal is to provide best-in-class services and we welcome your feedback and suggestions in helping us to achieve that goal.

Very truly yours,

**Timothy J. Moore**  
**CEO**  
**DataBank Holdings, Ltd.**

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